

CIRSmedical.de – the German incident reporting system. Structure and concept for specialty-specific feedback



German Agency for Quality in Medicine (ÄZQ)
 Joint Institution of the
 German Medical Association (GMA) and the
 National Association of
 Statutory Health Insurance Physicians (NASHIP)

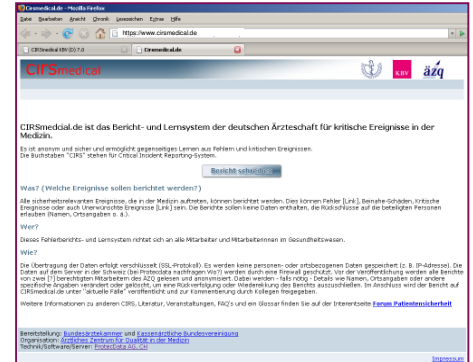
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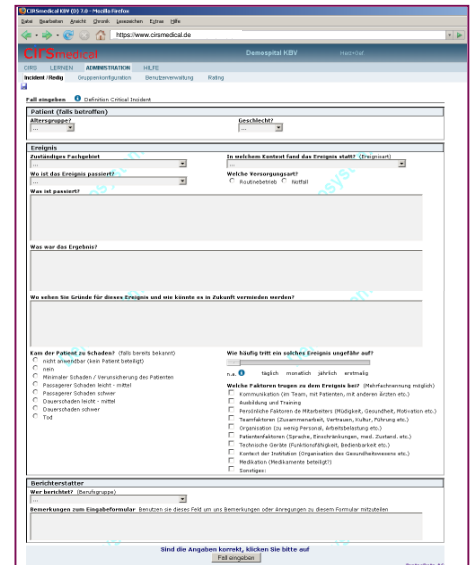
CIRSmedical.de is

- the national German Incident Reporting-System
 - the IRS for hospitals that do not have a local IRS
 - the IRS for the ambulatory care sector for all specialties
 - the IRS for health care workers, when they feel the report should be known nationally or when they do not feel comfortable to report to their local IRS
 - external (without contact to the user's institution), internet based and completely anonymous
- How it works:
- no registration necessary
 - incoming reports are read and made anonymous by the ÄZQ
 - report are then posted on the website and ready for comments



RESULTS

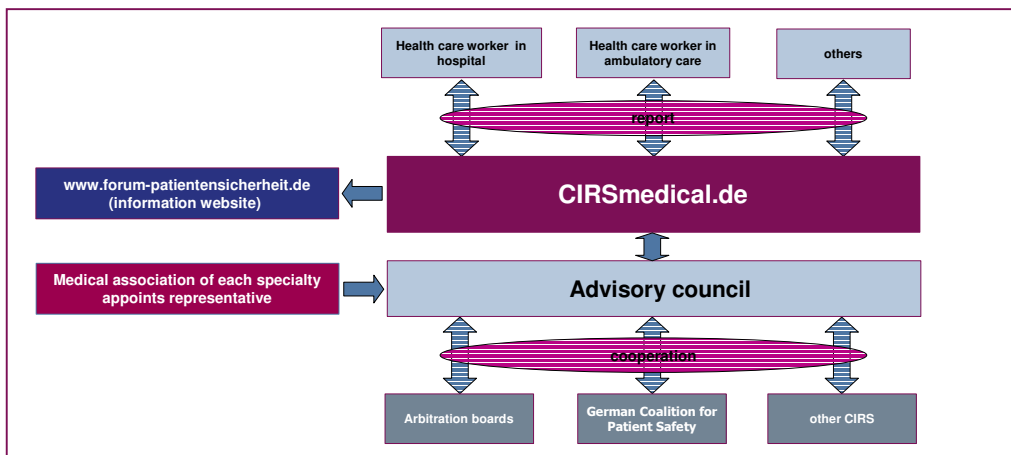
- users from inpatient and outpatient care
- reports from 8 different specialties
- 44% of the reports are from hospitals
- 52% are from ambulatory care (4% undetermined)



CONCEPT

- To meet the challenge of giving **specific feedback to specialty-specific incidents** an advisory council will be established.
- medical experts from all specialties, appointed by the according medical association
 - trained in concepts of human error, system failure and systematic analysis of incidents
 - reports will be sent to the accordant member of the advisory council
 - feedback will be posted on the website next to the report.

STRUCTURE



CONCLUSION AND PERSPECTIVE

Specific feedback to incidents reports of external IRS is a challenge.

To meet this challenge CIRSmedical.de will establish an advisory council. Once specialty-specific feedback is set up, further means of specific feedback have to be explored. Regular publications (incident of the month), bulletins concerning certain topics and teaching modules for prevention strategies are possible.

www.azq.de - www.versorgungsleitlinien.de - www.forum-patientensicherheit.de - www.cirsmedical.de

